

SHELLPOINT MORTGAGE SERVICING NAMED AS SERVICER



SHELLPOINT REFERENCE

Customer Care	1-800-365-7107
Hours of operation	Monday - Friday: 8 a.m. – 9 p.m. EDT
	Saturday: 10 a.m. – 2 p.m. EDT
Payment Address	Shellpoint Mortgage Servicing
	P.O. Box 650840
	Dallas, TX 75265-0840
Correspondence Address	Shellpoint Mortgage Servicing
	PO Box 10826
	Greenville, SC 29603-0826
Account Setup and Payments	shellpointmtg.com
Welcome Packet	Approximately 2 weeks from funding
Billing Statement (Mailed date)	HELOC: 24 days before 1 st payment
	HELOAN: 14 days before 1st payment due
	1 st Mortgage: 14 days before 1 st payment due
Payment Due Date	1 st of each month