

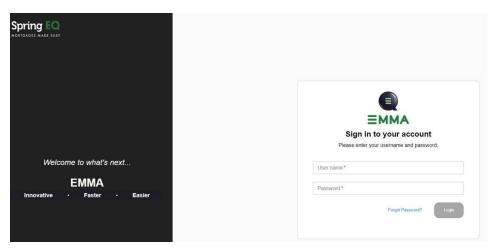
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Tip! Login to the Broker Portal before starting your registration. This way, if you need to make changes to your loan or view something in the portal, once you **click** the "View In Portal" button, you will be taken straight to the loan!

### Logging in to EMMA

**1.** Go to Spring EQ - EMMA Hold down "CTRL" and **click** the link to enter the website.







- 2. Sign in to your account.
  - 1. To access the Broker Portal, **input** your Broker Portal username or work email address registered with Spring EQ.
  - 2. Input your Broker Portal password. This is the same password you used for the QPT.
  - 3. Click on Login. *Note*: The login button will turn dark gray once you enter your username and password.



Please enter your username and password.



**3.** Your name, company name, and the contact information for your dedicated Account Executive will appear on the screen's left.

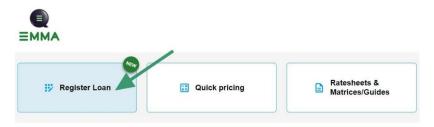


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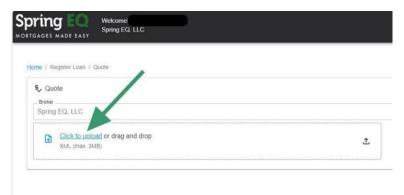
4. Click on "Register Loan.



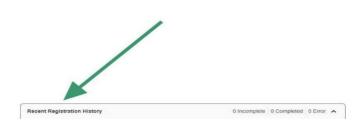
Tip!: This page also gives you access to the Quick Pricing Tool and our Ratesheets & Matrices/Guidelines.

#### Uploading the 3.4 file

**5.** Now, you want to upload your 3.4 file. The great thing is you can now **drag and drop** your 3.4 file! You can still **"click to upload"** and upload it from browsing your computer.



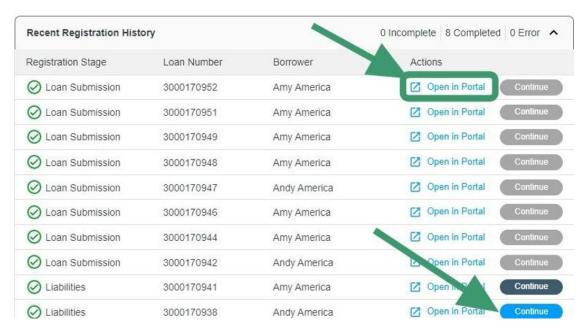
**6.** You can view your "Recent Registration History" at any time by **clicking** on the bar at the bottom right-hand side of the page.







**7.** This will open up your recent loans and let you select a loan to continue working on. All available loans to work on through EMMA will have a "Continue" button. **Click** this button to return to the loan where you left off. You can go straight into the Broker Portal on any recent loan on this list by **clicking** "Open in Portal" as well.



**8.** On this screen, you can **adjust** the loan amount by **moving** the dot left and right or **clicking** on the "Loan Amount" box and typing in a number up to the "Maximum Loan Amount" shown.



### Compensation

**9. Select** the type of compensation you would like on this loan. Please refer to our matrices to determine which loans offer what kind of compensation.





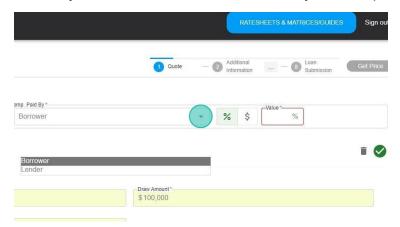




**10. Select** your compensation type in the top right-hand corner of the screen. **Click** on the "Comp. Paid By\*" dropdown. If you choose Lender-paid compensation, the system will default to your signed compensation agreement on file. Once Lender Paid is selected in the dropdown, the "Get Price" button will become blue, and you will **click** "Get Price." Contact your dedicated Account Executive if you have questions about the compensation.



**11.** If choosing Borrower Paid Compensation, you will click on the "Value" box and enter the percentage of BPC you'd like on the loan, based on state guidelines and High Cost and HMPL rules. Once the amount is input into the "Value" box, the "Get Price" button will become blue, and you will then click on "Get Price." Contact your dedicated Account Executive if you have questions about the compensation.



Tip!: Once you select the compensation type and price the loan, you must make any changes to compensation in the wholesale portal.



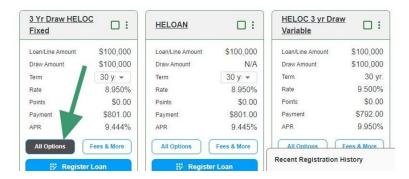


### **Product Pricing Prior to Registration**

**12.** From here, you can **review** and change any incorrect information on the loan. However, revisions should not be required if the 1003 has been appropriately completed.



13. Click "All Options" on any product shown to see the available pricing options.



**14.** Once you review the options, **click** on the "X" in the right-hand corner of the box.





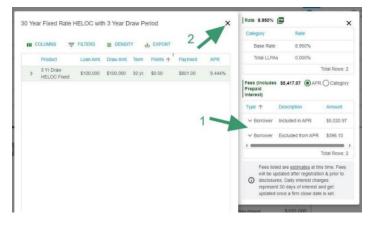




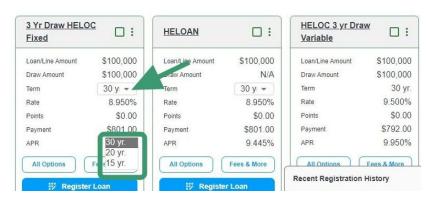
15. Click "Fees & More" to review the fees on this loan product.



- **16.** 1. You can view all the fees by **clicking** on the caret in the fees section next to the fees you want to review.
  - 2. Once you review the fees, click the "X" in the main box to close it.



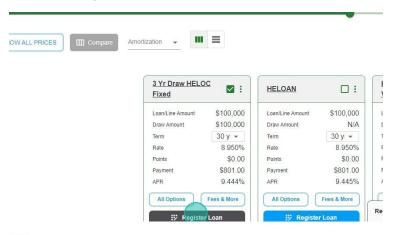
**17.** By **clicking** the "Term" box, you can change the loan product term.



7



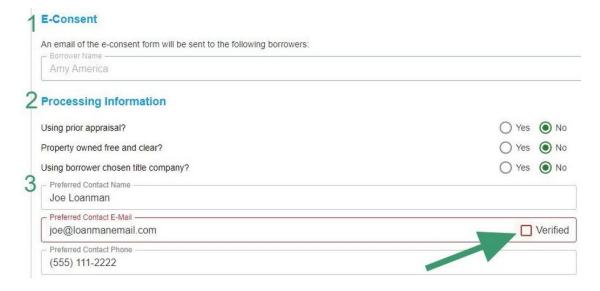
**18.** Once you've decided on the loan you'd like to register, **click** "Register Loan" on your selected program. It is not necessary to **click** on the check box.



Tip!: You can view the loan in the Broker Portal at any time after it has been registered by clicking on the "View in Portal" button at the bottom left-hand side of the screen.

#### E-Consent, Processing, Contact Information, and Use of Proceeds

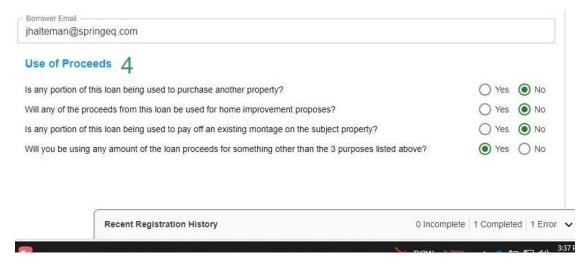
- 19. The next screen shows you the following.
  - 1. E-Consent email address. If this is incorrect, you can update it on the right-hand side of the screen under the "Borrower Email" box.
  - 2. Processing information: Please review and **click** the appropriate radial button for each question.
  - 3. Preferred contact information. This will remember your information after your first registration, but you must always **click** the "Verified" box to the right of the email address to confirm it is correct.



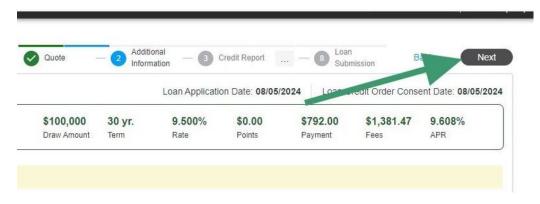




4. The "Use of Proceeds" questions are also on this screen. At least one must be answered "Yes." **Click** on the radial button to answer all questions. They all require a response.



20. the "Next" button will turn blue when all the information is completed. Once you have reviewed all of the information on this screen and confirmed its accuracy, **click** on the "Next" button on the top right-hand side of the screen. The "Next" button will be gray until you complete the screen.



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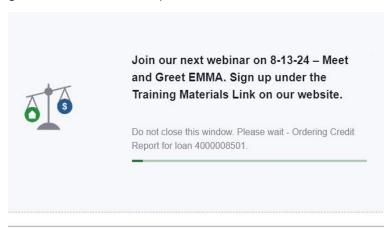


#### **Pulling Credit**

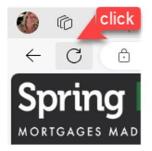
**21.** The screen asks you to verify the borrower's consent to pull credit. **Click** "Yes" if you are ready to proceed with the credit pull. Please remember that all credit being used must be pulled through our website.



**22.** You will see a progress bar for the credit pull. Please read the notes with the status bar, as it will provide great information and updates.



Tip!: If you see a lag in the credit report, **click** the "refresh" button at the top left-hand side of the screen to retry, next to the website in the address bar. You may also see the "Try Again" button light up.







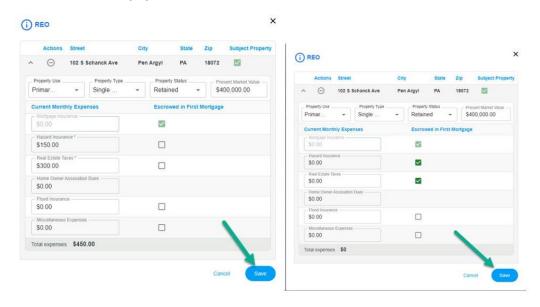


#### **Updating the Liabilities**

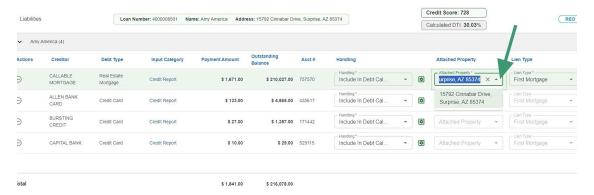
Tip!: If you do not correctly set up the escrows on the 1003, you will see the message below.

#### ! Complete the property tax and insurance fields before proceeding. Click here to continue.

To correct this, **click** the "Click here" link, and the REO section will pop up. You can then **input** the correct amount from the HOI statement and the tax bill or mark the boxes showing that taxes and insurance are escrowed. Then **click** the "Save" button.



**23.** All liabilities will be pulled in from the credit report. If a single property is listed on the 1003, all the mortgages will automatically attach to them. You'll need to verify that they are correctly marked "First Mortgage" or "Second Mortgage" under "Lien Type" if there are multiple. If there are multiple properties, you must **click** on the "Attached Property" dropdown to ensure mortgages are correctly matched.

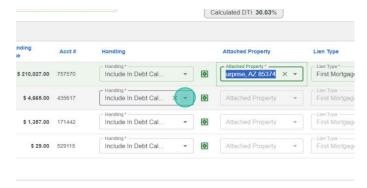








**24.** All debts will be marked as "Include In Debt Calculation." You can **click** the "Handling" dropdown and update how it should be handled.



- **25.** Initially, all debts will be marked as "Include In Debt Calculations." You can **click** the "Handling" dropdown and update how it should be handled. Your options are:
  - Omitted From Debt Calculations—This will add a condition for you to upload documentation or a letter explaining why this debt is being omitted.
  - 2. Include in Debt Calculations (Default Status) will be left alone and included in the DTI.
  - 3. Resubordinated This should not be used as we do not allow liens to be subordinated behind us.
  - 4. Ignore this should not be used.
  - 5. To Be Satisfied With Loan Proceeds—This should be selected if we are paying the debt with the loan.

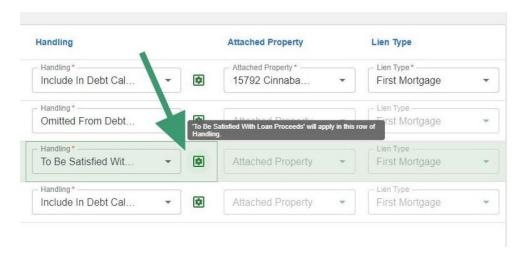
    \*Note: An easier way to select this is to click on the green sprocket to the right of the "Handling" field. See the next step.
  - 6. Paid By Another Party—This would be used for co-signer accounts. Please see the guidelines for more information.
  - 7. Exclude based on the # of months—this MAY be used on Non-Auto Lease installment debt. Please see the guidelines for more information.





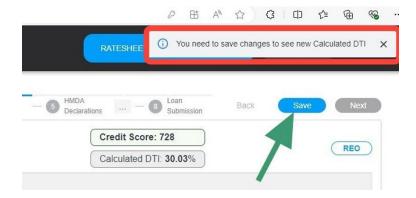


**26.** You can see what it does if you click the green sprocket. It automatically changes to "To Be Satisfied with Loan Proceeds."



Tip!: If you need to update the REO section, **click** the "View in Portal" button on the bottom left-hand side of the screen. This will take you to this section in the broker portal to update the REO. Once finished, **click** save and exit the file. Then, refresh the EMMA screen by **clicking** the refresh icon next to the website URL.

**27.** Note\* Once you update any information on this screen with how debt is being handled, it will prompt you to click the "Save" button so the system can update. The DTI will not update correctly if you miss hitting this button.

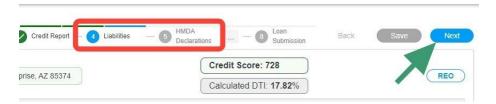






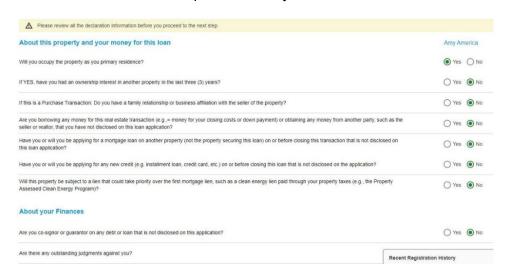
28. Click on the "Next" button to move to the next screen.

Tip! The registration statuses update to blue as you progress, showing you what you've completed and what's next.



#### **HMDA Screen**

29. The HMDA information pulls in directly from the 1003. You should not need to update anything here.



30. Click "Next" to move to the "Verify and Refresh Quote" screen.



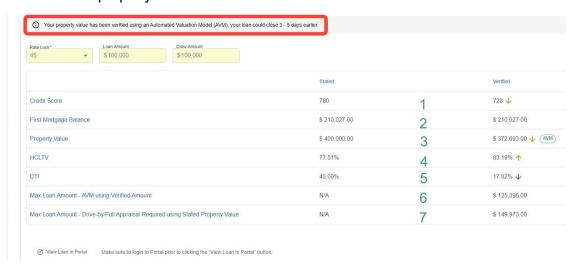
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#### **AVM Pull and Review of Changes in the Loan**

- **31.** On this screen, you will see what value the AVM pulled in, as it's now ordered **PRIOR** to disclosures. If there is no hit, the system will tell you.
  - 1. Shows the quote's score and the credit report's verified value.
  - 2. Shows the first mortgage balance from the 3.4 and the verified balance from the credit report.
  - 3. Shows the property value from the 3.4 versus the value pulled through on the AVM.
  - 4. Shows the HCLTV you started at based on the 3.4 and what it is now with the updated information.
  - 5. Shows the DTI you started at based on the 3.4 and what it is now with the updated information.
  - 6. This shows the maximum loan amount using the AVM.
  - 7. This shows the maximum loan amount if you order a drive-by or full appraisal and the value hits the stated property value from the 3.4 file.



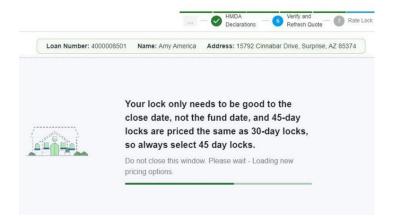
**32.** Since values have changed, the next step is to **click** "Refresh Quote" so the system can review the new information before it processes the final rate lock.



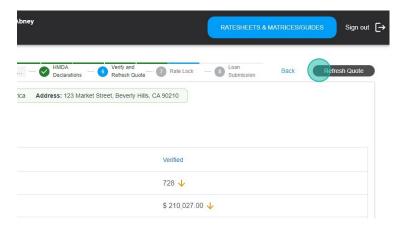




**33.** You will see a progress box. This lets you know it's loading your new pricing options.



34. Click the "Refresh Quote" button.

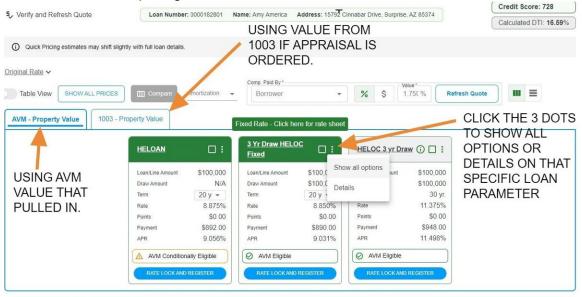




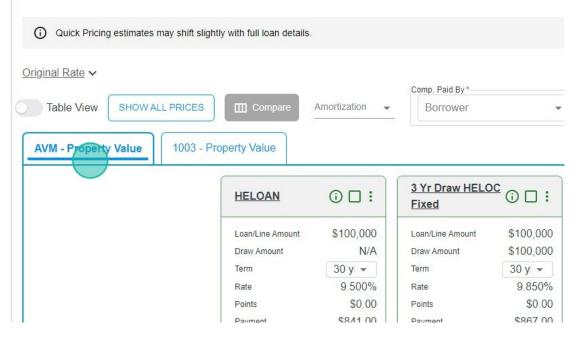


#### Locking the Loan and Completing Registration for Review for Disclosures

**35.** This screen shows the loans available using the AVM Property Value pulled in through the system. This value WILL NOT CHANGE upon registration. You can also switch to using the value from the 1003 if you want to order an appraisal. If you click on the three dots in the loan you want more information on, you can get details or see all the pricing for that loan.



**36**. On the "AVM—Property Value" tab, you will see all loan options available when using the verified AVM value that has been pulled. If you are on this tab when you lock the loan, the AVM value will be used to process the loan, and an appraisal will not be ordered unless something changes in the loan, in which case an



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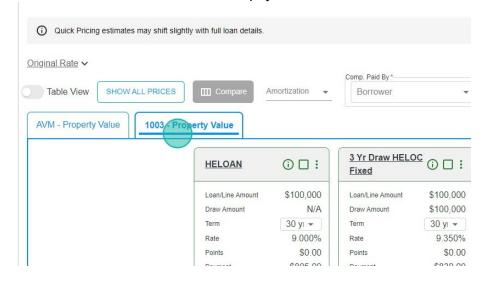


appraisal is required.

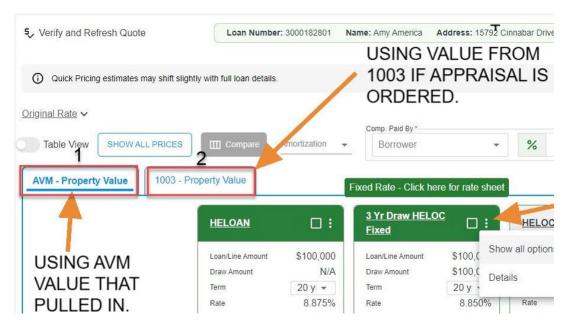




**37**. On the "1003—Property Value" tab, you will see all loan options available when using the estimated value put on the 1003 and pulled in on the 3.4 file. If you are on this tab when you lock the loan, the estimated value for the home's value will be used to disclose the loan, an appraisal will be ordered after disclosures, and an invoice will be sent to the borrower for payment.



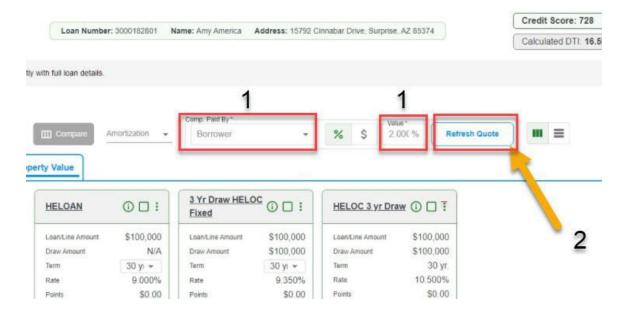
When selecting the loan you want to lock, ensure your term is correct in the drop-down, and make sure you are on the correct tab. (1) The AVM-Property Value tab lets the application analyst know that you are choosing the AVM value and NOT to order an appraisal. (2) 1003-Property Value lets the Application Analyst know you want an appraisal ordered.



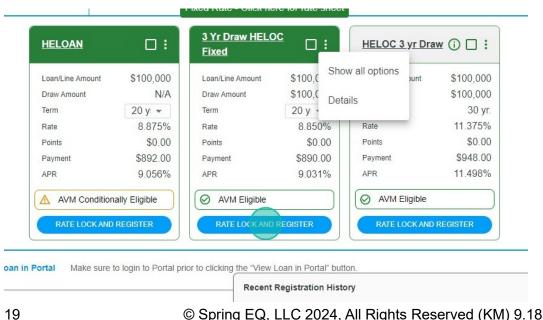




- 38. If you decide to change either how compensation is paid or the amount, you can do so on this screen PRIOR to completing the registration process. You would then click on "Refresh Quote" to get the new pricing based on the newly selected compensation.
- (1) Change who compensation is paid by OR choose a different percentage.
- (2) Click on "Refresh Quote" so that the system quotes the newly chosen compensation.



39. Once you have verified all loan terms, Click the "RATE LOCK AND REGISTER" button. You do not need to click the check box.



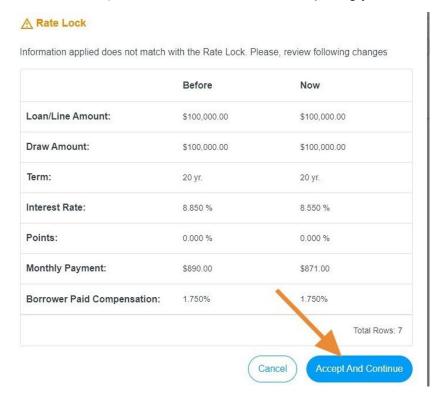




**40**. View the loan terms you wish to register and lock.

	Before	Now
Loan/Line Amount:	\$100,000.00	\$100,000.00
Draw Amount:	\$100,000.00	\$100,000.00
Term:	20 yr.	20 yr.
nterest Rate:	8.850 %	8.550 %
Points:	0.000 %	0.000 %
Monthly Payment:	\$890.00	\$871.00
Borrower Paid Compensation:	1.750%	1.750%
		Total Rows: 7

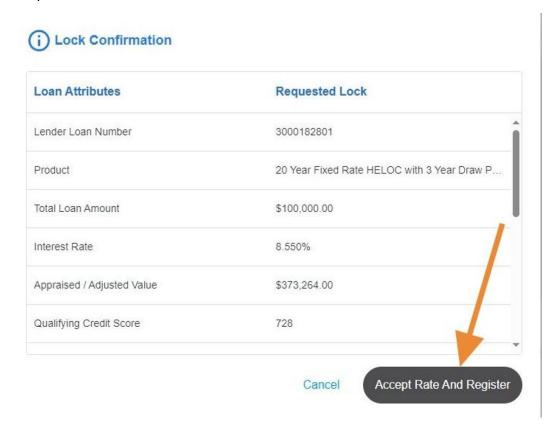
41. Click "Accept And Continue" to confirm the pricing you want to lock at.



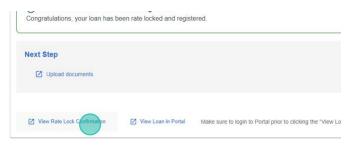




**42.** To finalize the lock process, **Click** "Accept Rate And Register." The registration process has now been completed.



**43. Click** "View Rate Lock Confirmation" to view the rate lock. You can download and save it to your desktop or print it from here.

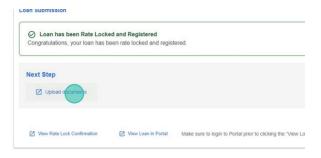




**44.** Your file will now be reviewed for disclosures. **Note\*Best Practice is to upload your conditions** immediately so that once disclosures are back, your file will be reviewed for submission to underwriting without delay. If you cannot do it now, you can upload them later through **EMMA** or the Broker Portal.

#### **Uploading the "Prior to Underwriting" Conditions**

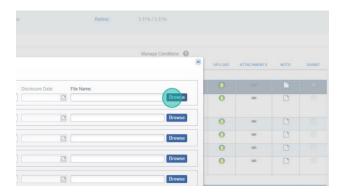
**45**. To continue and upload the documents, **click** "Upload documents". If you are not already logged in to the Broker Portal, this will prompt you to do so.



**46.** You will now be on the screen to upload conditions to complete your registration. **Click** the green up arrow under the "Upload" column.

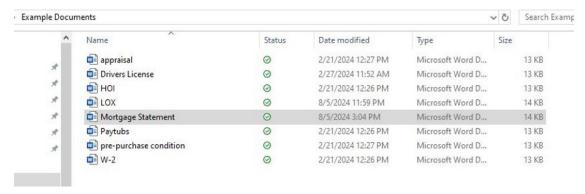


**47.** Once you've **clicked** the arrow, you will come to the screen to browse for the document needed to fulfill each condition required to complete the registration. Note\* Some conditions will be added based on the 1003, such as an LOX for omitting debit or a child support order if that type of income is selected on the 1003.

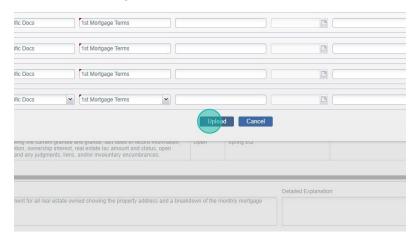




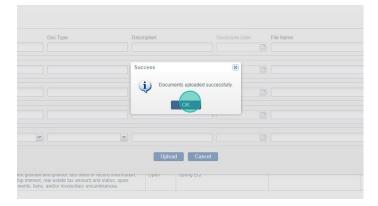
**48. Select** the correct document from your PC to upload.



**49.** After selecting the document, **click** the "Upload" button.



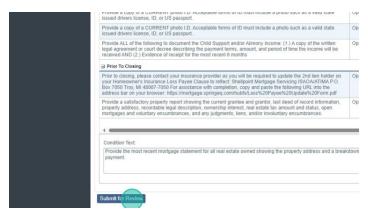
**50. Click** "Okay" in the "Success" box that pops up. Repeat this step for all "Prior to Approval" conditions currently showing on the file.



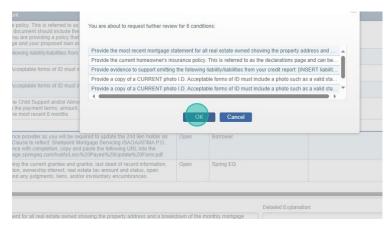




**51.** Once all "Prior to Approval" conditions are uploaded, **click** the "Submit for Review" button.



**52.** A pop-up will confirm that you are requesting a review of your uploaded conditions. **Click** the "Okay" button to put the file in the queue for review for disclosures.



**53.** You will get a confirmation that the request for review has been sent. **Click** the "Okay" button. You can now leave the file.

